

GRPS Communications Protocol

| Area of Concern | ORDER OF COMMUNICATION | | | | | | |
|---|-------------------------|--|--|---|---|-------------------------|-------------------------|
| | 1 st Contact | 2 nd Contact | 3 rd Contact | 4 th Contact | 5 th Contact | 6 th Contact | 7 th Contact |
| Teacher/ Classroom | Classroom Teacher | Principal | Chief Instructional Area Leader | Deputy Superintendent | Superintendent | Board of Education | |
| Instruction/ Curriculum | Classroom Teacher | Principal | Director of Curriculum | Chief Instructional Area Leader | Deputy Superintendent | Superintendent | Board of Education |
| Scholar Discipline or Classroom/ School Behavior | Classroom Teacher | Assistant Principal/ Dean of Students | Principal | Chief Instructional Area Leader/ Executive Director of Scholar Affairs | Deputy Superintendent or Chief of Staff/ Executive Director of Public Safety & School Security | Superintendent | Board of Education |
| Facilities/ Grounds/ Buildings | Principal | Chief Instructional Area Leader | Executive Director of Facilities & Operations | Chief of Staff/ Executive Director of Public Safety & School Security | Superintendent | Board of Education | |
| Transportation | Principal | Transportation Liaison | Superintendent | Board of Education | | | |
| Food/Nutrition Services | Principal | Director of Nutrition Services | Chief Instructional Area Leader | Chief of Staff/ Executive Director of Public Safety & School Security | Superintendent | Board of Education | |
| Athletics | Coach | Athletic Director | Principal | Chief of Staff/ Executive Director of Public Safety & School Security | Superintendent | Board of Education | |

The Office of the Ombuds provides a safe, impartial, and confidential space to navigate, mediate and resolve concerns, conflicts, and issues. Learn more at grps.org/ombuds.