

Connecting People to Purpose



Transportation Update

June 2024

June Department Update



- **Transportation Department Open Houses**
 - April 25 and May 15. Meet staff, tour facility, ask questions.
- **Transportation Advisory Committee**
 - Two Meetings (April, May): constructive feedback on areas for improvement.
- **Support of Transportation Technology**
 - In-person presence at district events and continued help desk support for ZPass and HCTB.
- **Online Feedback Form**
 - Formal method for submission of feedback via the Transportation page on the GRPS website.
- **Held Open Interviews and Hiring Events**
 - March 14 and 26, April 11 and 23, May 9 and 21, May 28 and 30 (GR Community Job Fairs)
- **Supporting Reimagine Plans and Logistics**
 - Dean attending district events to discuss transportation (Expo, Transition Nights, Town Hall).

**TRANSPORTATION
ADVISORY
COMMITTEE**



REGISTER TODAY!

On-Time Performance Report



ON-TIME PERFORMANCE REPORT

APRIL 2024

EARLY \ ON-TIME	92.5% (6,455 school stops)
1-10 MINUTES LATE	4.3% (298 school stops)
11-20 MINUTES LATE	2.7% (185 school stops)
21+ MINUTES LATE	0.6% (42 school stops)

On-Time Performance by Quadrant

Northeast: 94.5%
Northwest: 95.8%
Southeast: 90.1%
Southwest: 93.5%

Data based on Dean Transportation's Zonar/Synovia telematics for students dropped off at school in the AM and picked up from school in the PM. April 8-29 (16 days analyzed).

Late includes all factors such as inclement weather, traffic accidents, delays at railroad crossings, delays (un)loading at bus stops or schools, scholar support, late departures, McKinney-Vento accommodations, etc.

Dashboard Staffing Report



Upcoming Hiring Events:

- Wednesday, June 12th
- Thursday, June 13th
- Thursday, June 20th
- Tuesday, July 9th
- Wednesday, July 10th
- Wednesday, July 17th
- Tuesday, August 6th

Dean Transportation Staffing

TOTAL RUNS	99	On-call substitute drivers	15
Full-time assigned drivers	79	Office staff available to drive	7
Full-time substitute drivers	10	Drivers currently in training	6

Staffing as of May 15, 2024

Here Comes the Bus



1,247 Accounts

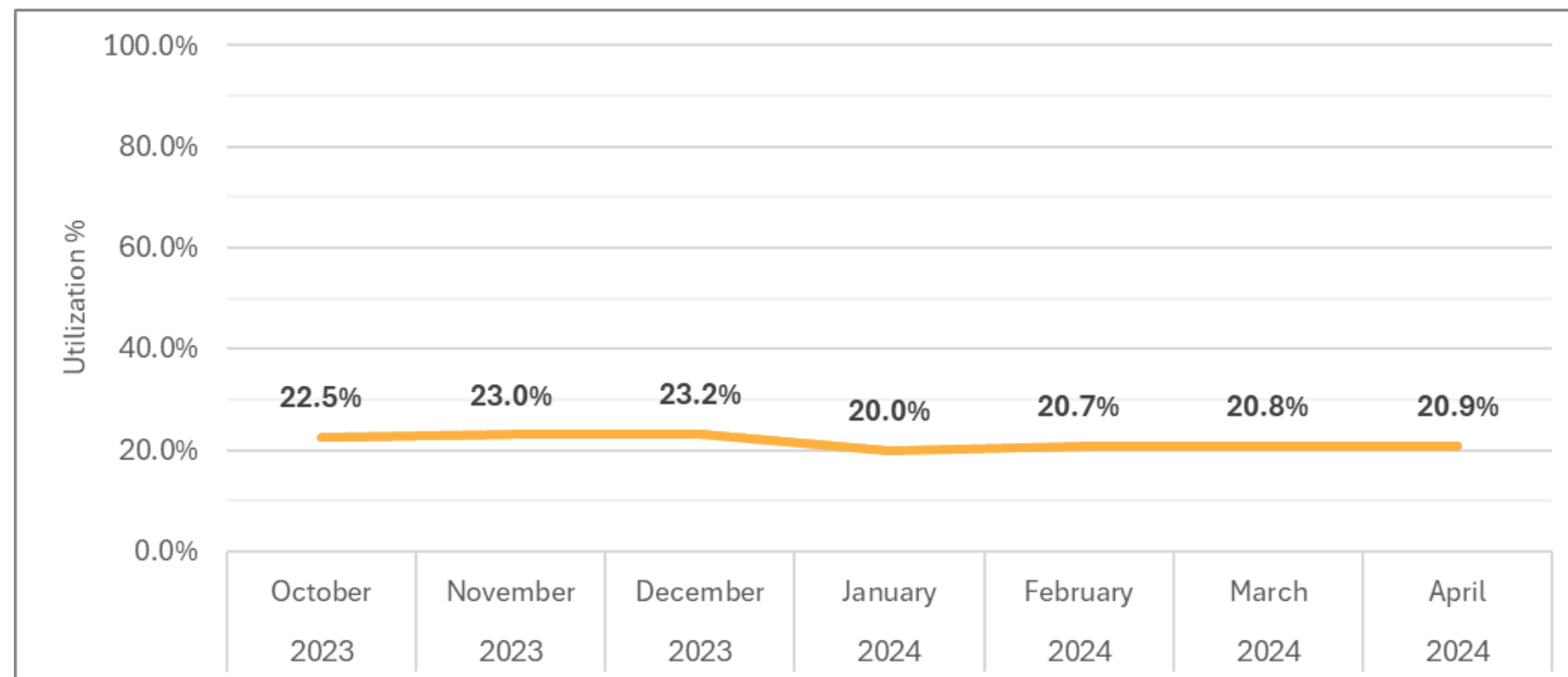
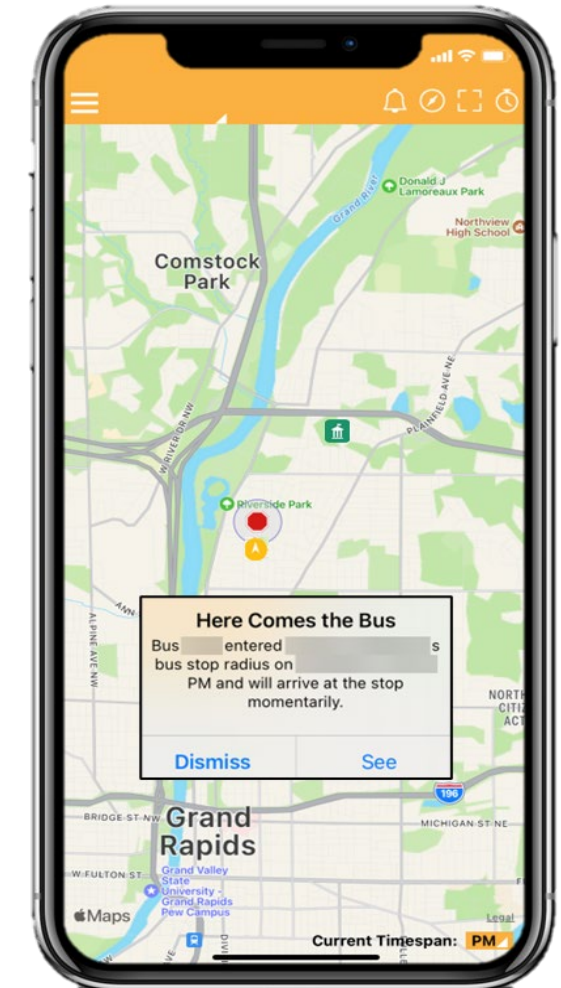
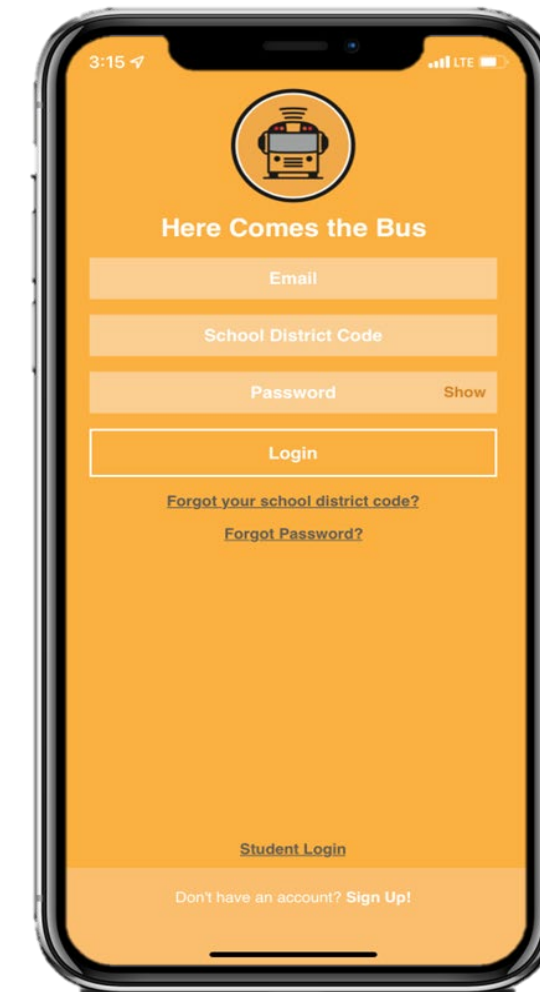
Following at least one student (As of 5/30/24).

Support Team Dedicated for HCTB Questions

6 am – 6 pm

Pursue Increased Utilization

Presence at in-person events to help parents install and navigate application. Consider additional communications in coordination with GRPS to promote app adoption.



ZPass



Continued maintenance and distribution of cards

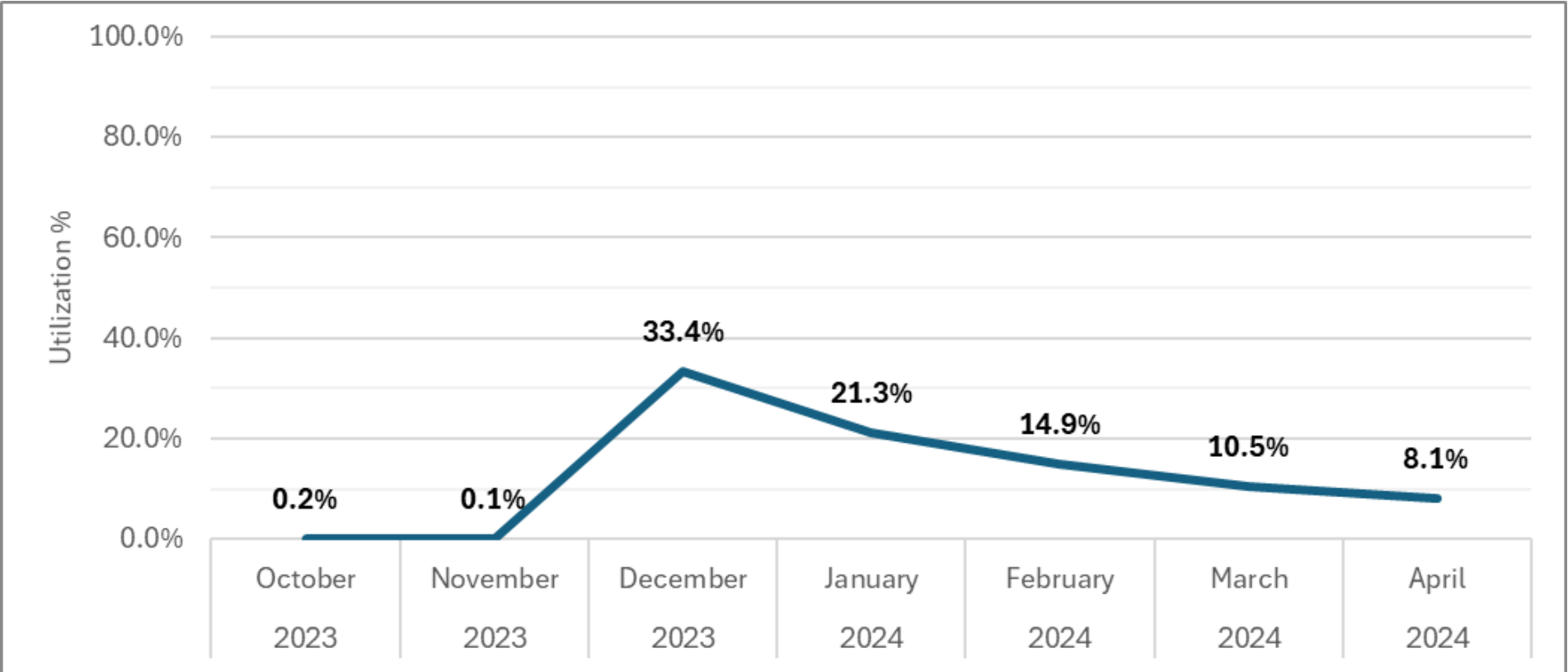
Organized by school, grade, and last name.

Support Team for ZPass Questions

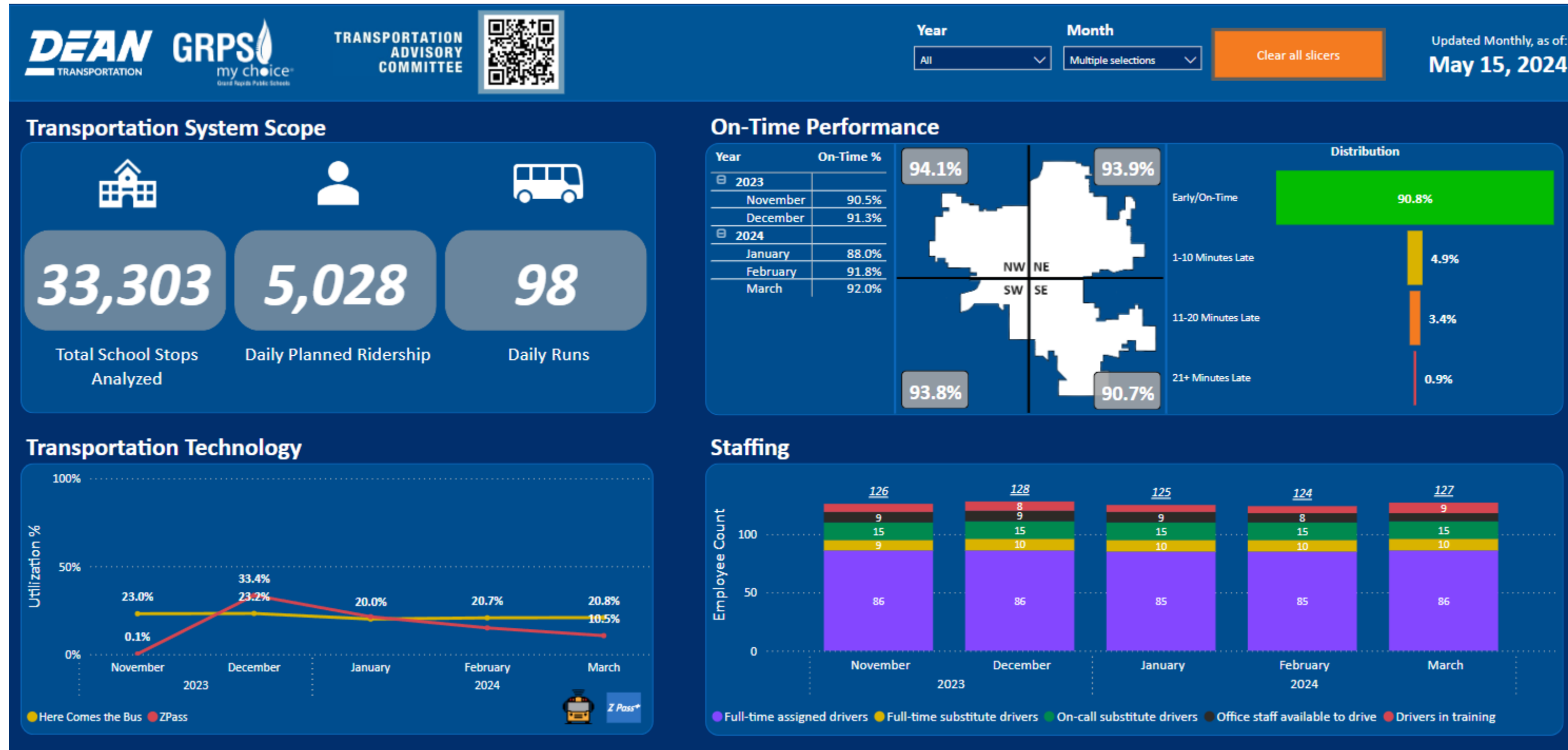
6 am – 6 pm

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First Look: Dashboard View



Operations Planning



- Continued Education on ZPass and Here Comes the Bus
- Reporting of Metrics to GRPS by 15th of each Month
- Summer Hiring Focused on August 2024 Start-Up
- Working on Language Translation Services for Families (Via Phone)
- Working on Robo Call System Updates / Data
- Transportation Advisory Committee Engagement on Topics for 2024-25
- Continued Support of Reimagine Plans
- Improve Field Trip Process: Implementation of Electronic System
- Limit Doubled-Up Runs
- Continue to Respond Timely to Feedback Submitted Online

2023 Clean School Bus Rebate Program



EPA Awards \$5.2 million toward GRPS electric school buses
May 30, 2024

A photograph of a yellow school bus with "SCHOOL BUS" written on the front. The bus is shown from a front-quarter perspective against a blue sky with light clouds.